



Safeguarding Adults at Risk

The Safeguarding Vulnerable Groups Act (SVG) sets out legal framework for the policy and procedure for the Safeguarding of vulnerable adults using a public service.

The primary focus for safeguarding is to promote well-being and prevent abuse and neglect happening in the first place, ensure the safety and wellbeing of anyone who has been subject to abuse or neglect, take action against those responsible and learn lessons and make changes. Safeguarding is everybody's business and with the new Care Act 2014 this can only strengthen the protection of vulnerable adults within Croydon

Under Safeguarding adult at Risk there is also a duty to prevent people from being drawn into extremism and radicalisation. This is called Anti- Radicalisation and forms a key part of the government's strategy to counter terrorism known as Prevent.

Reporting Concerns

If you see, hear or suspect a vulnerable adult is being abused in any way, you must tell someone about it.

Within London Borough of Croydon Council you can express concerns of abuse or neglect via the online form <https://www.croydon.gov.uk/healthsocial/sva/reporting-abuse>

Or via email: All concerns go to Referral.team2@croydon.gov.uk

Croydon Council's office hours number is 020 8726 6500 between 8.30 and 5pm Monday to Friday.

Croydon Council's out of hours number is 020 8726 6500 and ask for the on duty social worker.